



12 August 2005

TO WHOM IT MAY CONCERN

First of all we would like to state our appreciation to BCA System to introducing your tIME@man Management Software and as well as the Hand Punch Reader to our organization which the system program can be easily learned.

We believe that the Hand Punch Reader is effective and accuracy because it's quick verification and ease in hand reading results in shorter queues. Furthermore, it is more convenient for employees. As to the Time Management software are very clear-cut and comprehensible. tIME@man will effectively manage data collection, departmental resource utilization and increase employee service satisfaction.

We received great help from your support staff while setting up the Hand Punch System. We received timely responses and extremely helpful advice. If we ever have the occasion to recommend one of your products, we will do so without hesitation.

Thank you.

Yours faithfully

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